## **IMPORTANT INFORMATION:**

### **2025 Medicare Star Ratings**

American Health Advantage of Tennessee - H7779





For 2025, American Health Advantage of Tennessee - H7779 received the following Star Ratings from Medicare:

Overall Star Rating: Not enough data available\*

**Health Services Rating:** Not enough data available

Drug Services Rating: ★★★☆

\*Some plans do not have enough data to rate performance.

Every year, Medicare evaluates plans based on a 5-star rating system.



### **Why Star Ratings Are Important**

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- Feedback from members about the plan's service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

More stars mean a better plan – for example, members may get better care and better, faster customer service.

# The number of stars show how well a plan performs.

**★★★★** EXCELLENT

★★★★☆ ABOVE AVERAGE

★★★☆☆ AVERAGE

★★☆☆☆ BELOW AVERAGE

★☆☆☆☆ POOR

#### **Get More Information on Star Ratings Online**

Compare Star Ratings for this and other plans online at medicare.gov/plan-compare

### Questions about this plan?

Contact American Health Advantage of Tennessee 7 days a week from 8:00 a.m. to 8:00 p.m. Central time at 844-321-1763 (toll-free) or 833-312-0046 (TTY), from October 1 to March 31. Our hours of operation from April 1 to September 30 are Monday through Friday from 8:00 a.m. to 8:00 p.m. Central time. Current members please call 844-321-1763 (toll-free) or 833-312-0046 (TTY).

American Health Plan, Inc., doing business as American Health Advantage of Tennessee, is a Health Maintenance Organization Institutional Special Needs Plan (HMO I-SNP) with a Medicare Contract. Enrollment in American Health Advantage of Tennessee depends on contract renewal.